

Limited Lifetime Warranty

Brondell products are backed by some of the most comprehensive warranties in the industry. Brondell warrants that all products (excluding consumable items) shall be free from defects in material and workmanship under normal use and service.

Brondell Nebia Corre Four-Function Fixed Showerhead and Handshower Residential Limited Lifetime Warranty

- Brondell will provide the necessary parts to put the showerhead or handheld shower back in good working condition free of charge.
- Brondell will replace free of charge any part or finish that proves defective in material and manufacturing workmanship, under normal installation, use and service.
- Valid Proof of purchase from the original consumer purchaser must be provided with any warranty claims.
- Brondell will provide parts free of charge, the customer is responsible for any associated shipping costs to receive the parts.

Brondell Nebia Corre Four-Function Fixed Showerhead and Handshower Commercial Warranty

The warranty period is 5 years from original purchase date for all Brondell Nebia Shower products. Warranties may not apply to products that are used for commercial, industrial, business purposes, or other high-use non-residential applications.

Exclusions and Limitations

1. BRONDELL warrants its products to be free from manufacturing defects under normal use and service. This warranty is extended only to the ORIGINAL PURCHASER.
2. BRONDELL's obligations under this warranty are limited to repairs or replacement, at BRONDELL's option, of products or parts found to be defective, provided that such products were properly installed and used in accordance with instructions and using genuine Brondell parts. BRONDELL reserves the right to make such inspections as may be necessary to determine the cause of the defect.
3. BRONDELL is not responsible for the cost of removal, return (shipping) and/or re-installation of products. This warranty does NOT apply to:
 - Damage or loss which occurs during shipment.
 - Damage or loss sustained through any natural or man-made causes beyond the control of BRONDELL, including but not limited to fire, earthquake, floods, etc.
 - Damage or loss resulting from sediments or foreign matter contained in a water system.
 - Damage or loss resulting from negligent or improper installation including installation of a unit in a harsh or hazardous environment.
- Damage or loss resulting from removal, improper repair, modification of the product, or improper maintenance including damage caused by chlorine or chlorine-related products.

Limited Lifetime Warranty (cont.)

4. This warranty gives you specific legal rights. You may have other rights which vary from state to state.
THIS WRITTEN WARRANTY IS THE ONLY WARRANTY MADE BY BRONDELL. REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO THE PURCHASER. BRONDELL SHALL NOT BE RESPONSIBLE FOR LOSS OF USE OF THE PRODUCT OR FOR OTHER INCIDENTAL, SPECIAL, FOR CONSEQUENTIAL DAMAGES OR EXPENSES INCURRED BY THE PURCHASER OR FOR LABOR OR OTHER COSTS DUE TO INSTALLATION OR REMOVAL OR COSTS OF REPAIRS BY OTHERS, OR FOR ANY OTHER EXPENSE NOT SPECIFICALLY STATED ABOVE. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTIES, INCLUDING THAT OF MERCHANTABILITY, ARE EXPRESSLY LIMITED TO THE DURATION OF THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS, SO THE ABOVE LIMITATION AND EXCLUSION MAY NOT APPLY TO YOU.

How to Obtain Service

To initiate a Brondell Warranty Claim, please visit Brondell.com/Support and complete our online Support Request form or call our Customer Support team for assistance at 1-888-542-3355, Mon - Fri, 8am - 2pm PST. Our dedicated Customer Support specialists will work with you to troubleshoot the issue, and depending on the results, will provide you with a Return Merchandise Authorization (RMA) number and a pre-paid shipping label, if applicable, for you to ship your Brondell product to our Service Center.

When returning your item to our Service Center, please ensure to include the RMA number and a copy of the original receipt as proof of purchase for proper identification and processing.